

Human Services Plan for Lane County	
Primary Focus Area	Human Services
Secondary Focus Area(s)	Housing Transportation Public Health Economic and Utilities Assistance Children, Families and Seniors
Type of plan (Functional, general, etc.)	<i>Functional.</i> The plan includes aspirational components but focuses on practical funding priorities developed through quantitative and qualitative research.
Motivation/Purpose for the Plan	<p><i>Unmandated</i></p> <p>The plan is a long-range blueprint for human services with the goal of building a healthy more prosperous community. The plan is a strategic policy guide for the Human Services Commission (HSC) decision-making process. Priorities identified in the plan guide the distribution of operating funds for human service programs offered by community-based non-profit and public agencies.</p> <p>The HSC is a partnership of local public and private organizations funded by Lane County and the cities of Eugene and Springfield. Through the Human Services Fund, the HSC supports its nonprofit partners through the provision of approximately \$15 million of local, state and federal funds to support 65 local programs for all ages from infants to elders. The fund is designed to:</p> <ul style="list-style-type: none"> • Meet community basic needs • Increase self-reliance • Improve health and well-being • Strengthen children and families • Build a safer community
Author/Organization	<p>Author: Program and Policy Insight, LLC 2060 Alder Street Eugene, OR 97405</p> <p>Contract supported by: Lane County Human Services Commission Public Service Building, 2nd Floor 125 E. 8th Avenue Eugene, OR 97401 (541) 682-3798</p>
Plan Developer(s)	Program and Policy Insight, LLC 2060 Alder Street Eugene, OR 97405
Date Created	12/16/2009

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Date Approved	Beginning Fiscal Year (FY) 2010
Date Updated (or scheduled to be updated)	<i>TBD</i>
Geographic Scope	Lane County boundary
Key Themes	<ol style="list-style-type: none"> 1. Meet community basic needs 2. Increase self-reliance 3. Build a Safer Community 4. Improve Access to Services
Location/URL	http://lanecounty.org/Departments/HHS/HSC/Documents/HSC_PLAN.pdf
Inputs	
What Inputs	<input checked="" type="checkbox"/> Qualitative: <input checked="" type="checkbox"/> Quantitative: <input type="checkbox"/> Other:
Input Analysis	<p>Human service priorities, including Priority Outcome Areas and Sub-outcome Areas were identified and prioritized using an iterative process that resulted in a three-tiered prioritization framework. The process included multiple steps as outlined below:</p> <ul style="list-style-type: none"> • Identify potential issue areas. • Gather community input on issue areas. • Review existing data about issue areas. • Develop and review draft issue area priorities. • Assign issue areas to Tiers I, II, or III. • Identify Sub-outcome Area for each issue area. • Group Sub-outcome Areas by Priority Outcomes. • Assign Priority Outcome Areas to Tiers I, II or III <p>Logic models represent the inputs in this plan.</p>

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Source	<p>Qualitative</p> <p>Stakeholder interviews</p> <ul style="list-style-type: none"> Interviewed key community stakeholders suggested by the HSC for their input on the economic and political climate and its impact on the development and delivery of human services. Nine community stakeholders interviewed. <p>Focus groups</p> <ul style="list-style-type: none"> Conducted five focus groups with a diverse range of stakeholders, including youth, seniors and persons with disabilities, families, singles and homeless individuals, and Latino individuals. Five focus groups conducted, representing over 50 focus group respondents. <p>Quantitative</p> <p>Review of Existing Data</p> <ul style="list-style-type: none"> Reviewed existing economic and service indicators to describe the context in Lane County during the planning process. <ul style="list-style-type: none"> 2006 Oregon Population Survey American Community Survey: 2005-2007 American Community Survey 3-Year Estimates Food for Lane County; 2006-2007 Annual Report Lane County Addiction and Mental Health Division Lane County Government: Proposed Budget; FY 2009-2010 LIEAP Coordinator for Lane County Mayor's Blue Ribbon Committee to Finance Homelessness and Housing Programs: Report and Recommendations, Adopted April 2, 2008. National Low Income Housing Coalition County Data Oregon DHS – 2006 Burden of Oral Disease in Oregon Oregon DHS – 2007 Primary Care Dental Survey Oregon Health Sciences University: 2008-2009 Areas of Unmet Health Care Need Oregon Labor Market Information System, Unemployment Rate Chart for Lane County Oregon Progress Board Lane County Benchmark Report United Way of Lane County 2007 Community Assessment: Full Report, Community Needs and Assets Study US Census Bureau Quick Facts – 2008 Estimates <p>Community Survey</p> <ul style="list-style-type: none"> Developed and administered a stakeholder survey administered online and in writing via Project Homeless Connect, community forums, and project focus groups. 476 responses were collected
Address TBL?	<input type="checkbox"/> Yes, Explicitly <input checked="" type="checkbox"/> Yes, Implicitly

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<p>Are any of the following impacts addressed?</p>	<p><input type="checkbox"/> Economic <input type="checkbox"/> Environmental <input checked="" type="checkbox"/> Quality of life <input checked="" type="checkbox"/> Social <input checked="" type="checkbox"/> Equity</p>
<p>Input presentation</p>	<p>Inputs are logically presented to support prioritized outcome and sub-outcome tiers I, II and III.</p> <p>Inputs support the human services context in Lane County and is presented in the following outline:</p> <ul style="list-style-type: none"> • Demographic Profile <ul style="list-style-type: none"> ○ Population Overview • Human Service Needs <ul style="list-style-type: none"> ○ Economic Climate ○ Incidence of Poverty <ul style="list-style-type: none"> ▪ Families Living in Poverty ▪ Population Receiving Food Stamps ○ Housing Affordability and Homelessness ○ Access to Health Care <ul style="list-style-type: none"> ▪ Lane County Resident Insurance Rate, 2007 • Local Human Service and Housing Planning Efforts
<p>Input leads to policies</p>	<p><input checked="" type="checkbox"/> Policies in plan derive from plan inputs Comments: Plan policies are directly derived from plan inputs highlighted above.</p>
<p>Policies/ Actions without supporting inputs</p>	<p>All plan policies and actions appear related to the plan's stated inputs.</p> <p>The resource priority setting process synthesized the results from a review of existing data, multiple community input data collection methods and a review by HSC members to identify and confirm HSC service priorities. Initial prioritization criteria included the following:</p> <ul style="list-style-type: none"> • Contextual data • Community survey • Focus group/interviews <p>These criteria were applied to each issue area, with initial assignments to Tiers I, II and III based on the following criteria:</p> <ul style="list-style-type: none"> • Tier I: Elements identified as a priority by three or more data collection methods • Tier II: Elements identified as a priority by two data collection methods <p>Tier III: Element identified as a priority by on data collection method</p>
<p>Inputs and Goals</p>	<p><input checked="" type="checkbox"/> Goals are supported by inputs. Comments: All goals, resource allocation priorities, Primary Outcome Area priorities and Sub-outcome Area priorities are equitably supported by plan inputs.</p>

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Input Scope	<input checked="" type="checkbox"/> Narrow <input type="checkbox"/> Broad Comments: Inputs support priority tier outcomes.
Public Involvement and Consultation	<div data-bbox="526 262 1430 409"> <input checked="" type="checkbox"/> Public engagement <input checked="" type="checkbox"/> Input from Boards and Commissions <div style="margin-left: 20px;"> <input checked="" type="checkbox"/> Within topic area (<i>if so, list them here</i>) <input type="checkbox"/> Outside topic area (<i>If so, list them here</i>) </div> </div> <p>The plan implemented a multi-faceted planning process to meet the following two project goals:</p> <ol style="list-style-type: none"> 1. Provide an assessment of human service priorities based on targeted community and stakeholder input; and, 2. Provide a strategic framework for funding decisions in a variety of funding climates. <p>Public involvement includes:</p> <p>Stakeholder interviews</p> <ul style="list-style-type: none"> • Interviewed key community stakeholders suggested by the HSC for their input on the economic and political climate and its impact on the development and delivery of human services. • Nine community stakeholders interviewed. <p>Focus groups</p> <ul style="list-style-type: none"> • Conducted five focus groups with a diverse range of stakeholders, including youth, seniors and persons with disabilities, families, singles and homeless individuals, and Latino individuals. • Five focus groups conducted, representing over 50 focus group respondents. <p>Community Survey</p> <ul style="list-style-type: none"> • Developed and administered a stakeholder survey administered online and in writing via Project Homeless Connect, community forums, and project focus groups. • 476 responses were collected

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Goals	
Key Goals/ Recommendations	<p><i>Prioritize the support of prevention services across all Priority Outcome Areas (Primary Outcome Areas described below).</i></p> <p>Target 40% of resources to prevention services Target 30% of resources to crisis intervention services Target 30% of resources to treatment services</p> <p>Increase dollars allocated to prevention-related services as funding increases.</p> <p>Increase resources allocated to making services more accessible as funding allows.</p>
Desired Outcomes	<p>The plan organizes funding priorities into 3 consecutive Primary Outcome Area tiers. Each outcome tier is made up of a key theme and includes desired Sub-outcome Areas to meet tier priorities. Resource allocations align with Tier I as the highest priorities and Tier III as lowest priorities. Stakeholders encourage a focus on lower tiers as resources allow.</p> <p>Tier I: Meet community basic needs</p> <ul style="list-style-type: none"> • Emergency housing and services • Physical, oral and behavioral health services • Emergency food and assistance • Utilities assistance • Transportation services <p>Tier II: Increase self-reliance</p> <ul style="list-style-type: none"> • Housing and supportive services • Child and youth development • Child care services and assistance • Employment services • Financial/legal counseling and education <p>Tier II: Build a Safer Community</p> <ul style="list-style-type: none"> • Crisis response • Parenting education and skill development • Prevention and intervention of abuse, neglect and exploitation <p>Tier III: Improve Access to Services</p> <ul style="list-style-type: none"> • Access to public benefits • Agency support services • Community education and advocacy • Information and referral

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Crossover Goals	<i>TBD (Focus on Tier I Outcome Goals) – Potential links with housing, economic development and transportation through social equity related goals.</i>
Strategies	
Strategies and Action Items	TBD
Strategies for Implementation	<div>TBD</div> <div><input type="checkbox"/> Strategies for Implementation accomplished regularly</div>
Policies and Capital or Program Investments	
Direction of policies and use of resources	<p>The plan includes detailed resource allocation scenarios with the goal of providing a strategic framework for the allocation of new, flexible funds.</p> <ul style="list-style-type: none"> The scenarios enable the public, policymakers and service providers to envision and assess service levels in incremental revenue environments, from reductions in current funding to full funding. Resource allocation targets are responsive to community and HSC defined service priorities and goals set by other planning bodies <p>Resource allocation scenario goals examine four potential funding environments:</p> <ol style="list-style-type: none"> Reduced: Assumes <i>no new flexible funds</i> and an estimated loss of \$1 million in existing flexible funds, yielding lower service levels. Modest Increase: Assumes <i>modest influx of new flexible funds</i>, yielding a slight increase to service levels. Action: Assumes <i>influx of new flexible funds</i> (but lower than optimal), yielding somewhat higher service levels. Vision: Assumes <i>influx of new flexible funds</i>, yielding substantially higher service levels.
CIP Connections	<i>TBD</i>
Investment Links	<i>Do policy and investment recommendations incorporate linkages to policies and investments in other plans or across subject areas?</i>
Plan Performance and Maintenance	
Strategies for Maintenance	<div>TBD</div> <div><input type="checkbox"/> Strategies for Maintenance accomplished regularly</div>
Plan Performance	<i>Performance metrics for measurable outcomes not identified</i>

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Linkages and Connections with Other Plans and Agencies	
Connections to other plans	<ul style="list-style-type: none">• Lane County 10-Year Plan to End Chronic Homelessness• Eugene-Springfield Consolidated Plan• City of Eugene Mayor’s Blue Ribbon Committee on Homelessness• United Way 2009 Community Assessment• Lane County’s Six-year Priorities for Planning Implementation and Measuring Results for Children, Youth and Families
Connections to other agencies	The Human Services Commission is innovative partnership of local public and private organizations funded by Lane County and the cities of Eugene and Springfield. Through the Human Services Fund, the HSC supports 65 local programs and nonprofit partners through \$15 million of local, state and federal funds.

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